



## Overview

---

The Apple Service Guides are reference books that summarize the essential repair information that authorized Apple service providers need to service Apple® products.

The guides are especially suited for on-site repairs. Each guide measures just 5.5 by 8 inches and is spiral bound, making it easy to carry and use. Information is organized by tabs, icons, and color for quick and easy reference. Contents include troubleshooting tables, exploded-view diagrams with part numbers, diagnostic instructions, and error codes.

As part of the Apple Service documentation family, the guides complement the Apple Service Source CD and the Apple Service Programs and Apple Service Technical Procedures manuals. This group of reference materials allows service providers to choose the most useful publication for their level of expertise and the type of repair required.

## Features

---

- Essential repair information
- Organization by tabs, subject/product icons, and color
- Small size: 5.5 by 8 inches
- Convenient spiral binding
- Printed on matte-finish paper with high-resolution text and graphics
- No updating required

## Benefits

---

- Provides convenient, portable, on-site reference.
- Allows you to locate information quickly.
- Makes the guides easy to handle and carry; they fit into a toolbox or briefcase.
- Provides an easy-to-use format; you can lay each guide open on any available surface.
- Reduces glare from overhead lighting; easy to read.
- Saves time and reduces paperwork.



# Apple Service Guides

## Product Details

Two volumes of the Apple Service Guides are currently available:

- The Apple Service Guide for Macintosh Computers provides technical information about the Apple personal computer models listed below.
- Macintosh® 128K and 512K
- Macintosh Plus
- Macintosh SE and SE/30
- Macintosh Classic®
- Macintosh Portable
- Macintosh LC
- Macintosh IIx
- Macintosh II
- Macintosh IIx
- Macintosh IIcx
- Macintosh IIfx

- The Apple Service Guide for LaserWriter Printers provides technical information about the Apple LaserWriter® printers listed below.

- Apple LaserWriter
- Apple LaserWriter Plus
- Apple LaserWriter IIsc, IIxt, and IIvx
- Personal LaserWriter LS, SC, and NT

## Contents

Each Apple Service Guide contains information that has been condensed from the Apple Service Technical Procedures manual, and includes:

- Troubleshooting tables and flowcharts
- Exploded-view diagrams with part numbers
- Diagnostic instructions
- Connector, pinout, and cabling information
- Software/hardware troubleshooting tips
- Error codes and compatibility charts
- Adjustment and upgrade information

## Ordering Information

Apple Service Guide for Macintosh Computers\*

Order No. 072-0266

Apple Service Guide for LaserWriter Printers\*

Order No. 072-8631

For ordering information about these and other Apple Service Guides (in the United States only), call your customer service specialist at (408) 559-6444.

\*These service guides are intended to be used as an additional resource for technicians and do not replace the required Apple Service Technical Procedures manual.